

TL Note – TechLauncher Clinic

This facility helps team members, their clients, and their tutors tackle issues they are experiencing.

The TL Clinic has no role in assessment

The mentors and staff in The Clinic:

- have no role in team member assessment,
- will not provide any input to the assessment process, and
- will not discuss team or member progress with course examiners or anyone else involved in assessment.

How can the TL Clinic help

The TL Clinic improves team and client outcomes by helping participants overcome issues related to teamwork, project management, stakeholder engagement, expectations management, requirements management, selection and use of tools, estimation and tracking, testing, handover, and dealing with complexity.

Who can, and how to get help from the TL Clinic

You can approach the clinic as an individual, or as a group. Whether you are a client, tutor, or team member, you can refer yourself to the clinic for advice and assistance.

The clinic is available to assist clients who may be new to TechLauncher and/or new to working with software development teams.

Managing clinicians are ANU employees with access to team repositories. Where there is an opportunity for an intervention to improve the experience and/or outcome within our community, clinicians can act to offer/arrange assistance for a team and/or their client.

About us

The clinic is led by Shayne Flint, the inventor and founder of TechLauncher. Shayne and other clinicians have extensive experience in software development across industry, government and university sectors. When required, the TL Clinic may refer to external experts for additional help.

Booking a meeting at the TL Clinic

The TL Clinic operates from 0800-1700 every Monday during semester. Bookings can be made by emailing Shayne Flint (shayne.flint@anu.edu.au).

In-person meetings are preferred and drop-ins are welcome subject to TL Clinic staff availability.

Where is the TL Clinic located

The TL Clinic is located in The Hive on the ground floor of the Computer Science Building 108.